



# Virtual GPU Management Pack for VMware Aria Operations

User Guide

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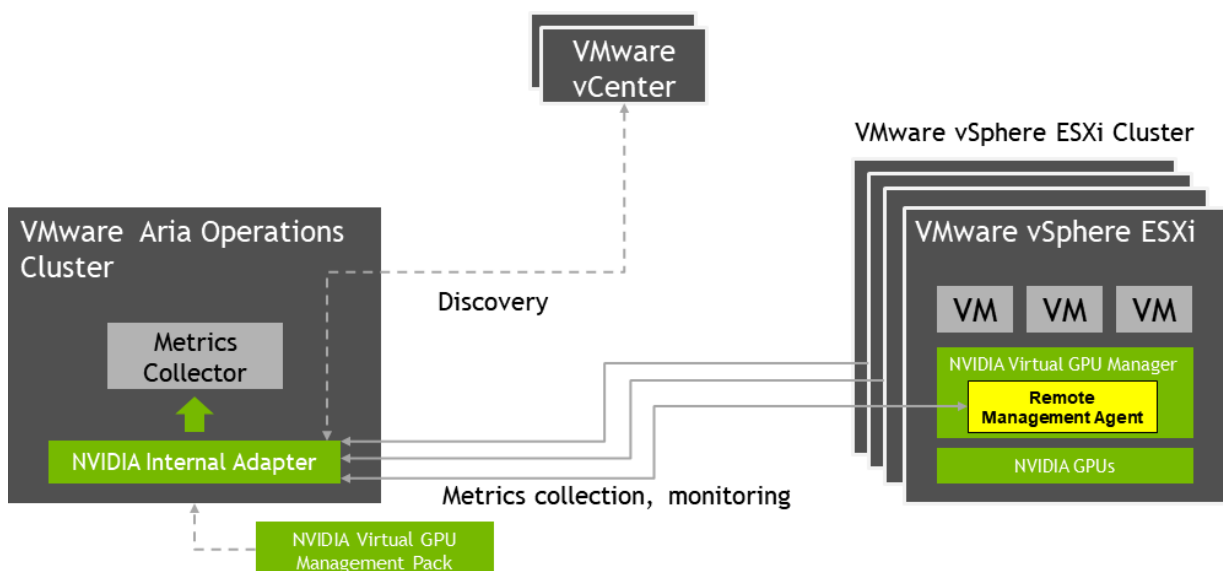
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# Chapter 1. Introduction to the NVIDIA Virtual GPU Management Pack for VMware Aria Operations

NVIDIA® Virtual GPU Management Pack for VMware Aria Operations enables you to use a VMware Aria Operations cluster to monitor the performance of NVIDIA physical GPUs and virtual GPUs.

VMware Aria Operations provides integrated performance, capacity, and configuration management capabilities for VMware vSphere, physical and hybrid cloud environments. It provides a management platform that can be extended by adding third-party management packs. For more information, see the [VMware vRealize Operations documentation](#).

NVIDIA Virtual GPU Management Pack for VMware Aria Operations collects metrics and analytics for NVIDIA vGPU software from virtual GPU manager instances. It then sends these metrics to the metrics collector in a VMware Aria Operations cluster, where they are displayed in custom NVIDIA dashboards.





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# Chapter 2. Installing and Configuring the NVIDIA Virtual GPU Management Pack for VMware Aria Operations

You can install or update the NVIDIA Virtual GPU Management Pack for VMware Aria Operations on an on-premises installation of VMware Aria Operations Manager or on VMware Aria Operations Cloud. After installing the NVIDIA Virtual GPU Management Pack for VMware Aria Operations, you must configure it by creating an NVIDIA vGPU adapter instance and, if you haven't already done so, by creating a VMware vCenter adapter instance.

## 2.1. Installation and Configuration Prerequisites

Before installing and configuring the NVIDIA Virtual GPU Management Pack for VMware Aria Operations, ensure that supported versions of the required software are available and configured as follows:

- ▶ VMware Aria Operations Manager is installed or you have a VMware Aria Operations Cloud account.
- ▶ The NVIDIA vGPU software driver package is installed and configured on the hosts in your VMware vSphere ESXi cluster.

If the NVIDIA Virtual GPU Manager in the NVIDIA vGPU software driver package is based on the VMware Daemon SDK (DSDK), **both** components of the NVIDIA Virtual GPU Manager must be installed and configured, namely:

- ▶ NVIDIA vGPU hypervisor host driver
- ▶ NVIDIA GPU Management daemon

For information about how to install and configure the NVIDIA vGPU software driver package, refer to [Virtual GPU Software User Guide](#).

For details about which releases of the required software are supported, refer to [Virtual GPU Management Pack for VMware Aria Operations Release Notes](#).

If the NVIDIA Virtual GPU Management Pack for VMware Aria Operations has previously been installed, back up any customized dashboards before updating the management pack. The update will overwrite any NVIDIA dashboard of the same name.

## 2.2. Installing or Updating the Management Pack

You can install or update the NVIDIA Virtual GPU Management Pack for VMware Aria Operations on an on-premises installation of VMware Aria Operations Manager or on VMware Aria Operations Cloud.

### 2.2.1. Installing or Updating the Management Pack on Premises

For an installation on VMware Aria Operations Manager on premises, the NVIDIA Virtual GPU Management Pack for VMware Aria Operations is distributed as a ZIP archive that contains a PAK (.pak) file.

1. Download the NVIDIA Virtual GPU Management Pack for VMware Aria Operations ZIP archive and extract the PAK (.pak) file.

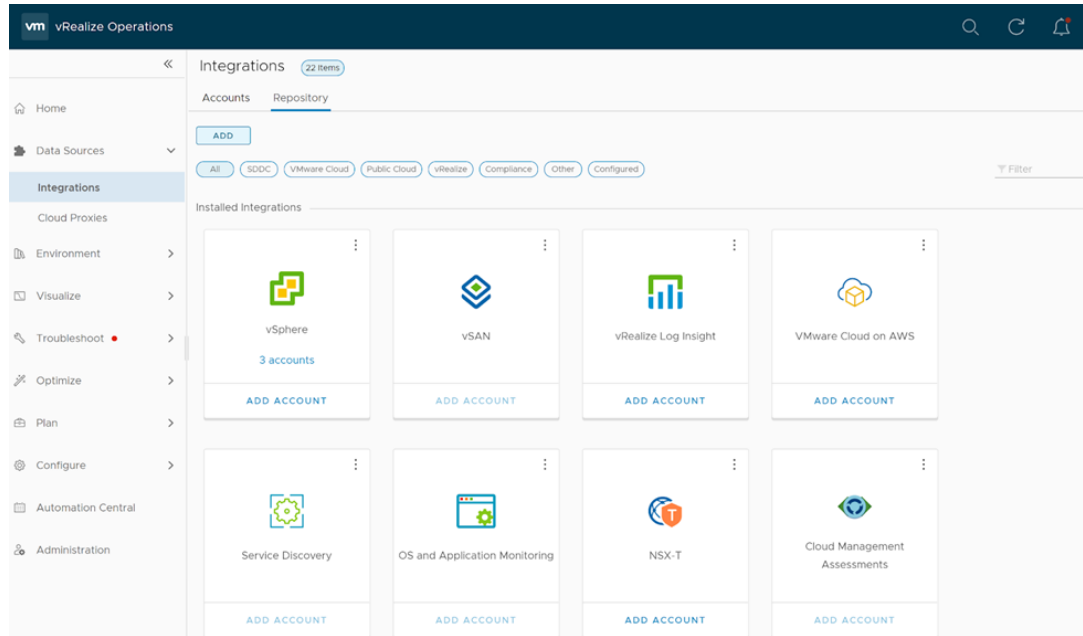
Ensure that the extracted file is accessible to the web browser that you are using to manage your **vRealize Operations Manager** instance.

2. Log in to your **vRealize Operations Manager** instance as an administrator user.
3. Start the **Add Solution** wizard.

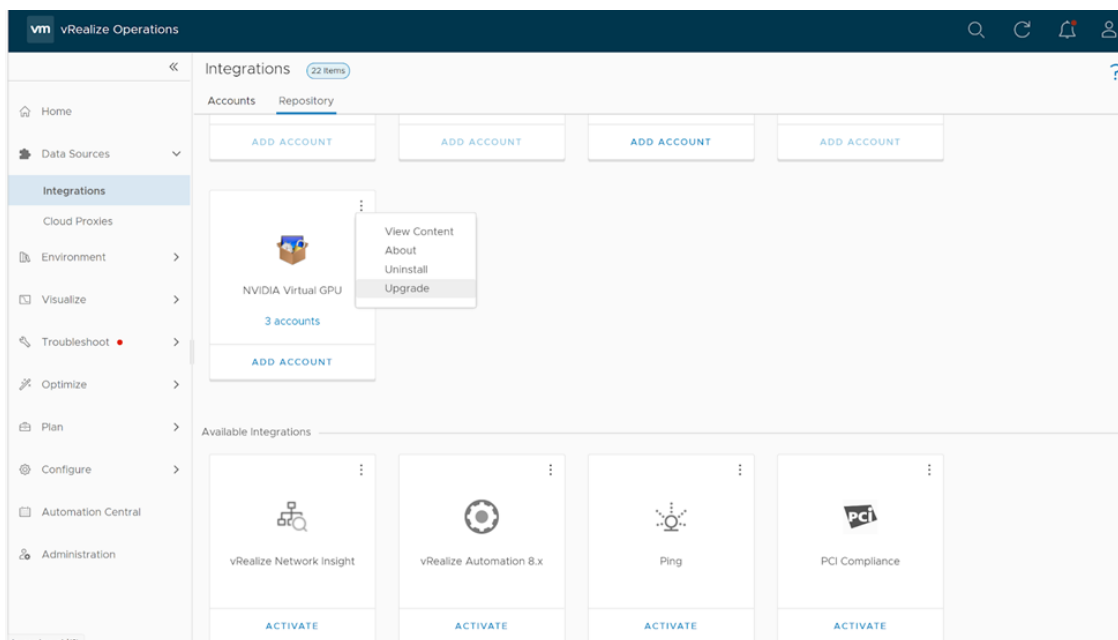
How to start the wizard depends on your VMware Aria Operations release.

► **Since VMware Aria Operations 8.6:**

- a). On the **vRealize Operations Manager Home** page, expand **Data Sources** and select **Integrations**.
- b). On the **Integrations** page that opens, click the **Repository** tab.
- c). On the **Repository** tab, click **ADD**.

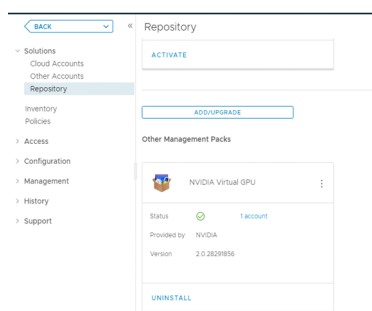


- ▶ **VMware Aria Operations 8.0-8.5 only:**
  - a). On the **vRealize Operations Manager Home** page, follow the **Administration** link.
  - b). In the navigation bar, expand **Solutions** and select **Repository**.
  - c). On the **Repository** page that opens, scroll to the end of the **Native Management Packs** section, and click **ADD/UPGRADE**.
- 4. In the **Add Solution** wizard that opens, click **Browse**, navigate to your copy of the PAK file and select it, and click **Open**.
- 5. If you have previously installed the NVIDIA Virtual GPU Management Pack for VMware Aria Operations, select these options:
  - ▶ **Install the PAK file even if it is already installed**
  - ▶ **Reset Default Content**
- 6. Click **Upload**.
- 7. Accept the EULA for the NVIDIA Virtual GPU Management Pack for VMware Aria Operations and click **Next**.
- 8. When the installation is complete, click **Finish**.  
This last page displays progress details for the installation.
- 9. Confirm that the installation succeeded.  
How to confirm that the installation succeeded depends on your VMware Aria Operations release.
- ▶ **Since VMware Aria Operations 8.6:**  
On the **Repository** tab of the **Integrations** page, scroll through the **Installed Integrations** section until you see NVIDIA Virtual GPU Management Pack for VMware Aria Operations.



► **VMware Aria Operations 8.0-8.5 only:**

- In the navigation bar, expand **Solutions** and select **Repository**.
- On the **Repository** page that opens, scroll to the end of the **Native Management Packs** section, and confirm that NVIDIA Virtual GPU Management Pack for VMware Aria Operations appears under **Other Management Packs**.



## 2.2.2. Installing or Updating the Management Pack on VMware Aria Operations Cloud

For an installation on VMware Aria Operations Cloud, the NVIDIA Virtual GPU Management Pack for VMware Aria Operations is available on the **Repository** tab of the **Integrations** page.

- Log in to **VMware vRealize Operations Cloud** as an administrator user.



2. Navigate to the **Repository** tab of the **Integrations** page.
  - a). On the **VMware vRealize Operations Cloud** page, expand **Data Sources** and select **Integrations**.
  - b). On the **Integrations** page that opens, click the **Repository** tab.
3. On the **Repository** tab, perform the step for installing or updating NVIDIA Virtual GPU Management Pack for VMware Aria Operations.

**Action**

**Install NVIDIA Virtual GPU Management Pack for VMware Aria Operations if it is not already installed.**

**Update an existing installation of NVIDIA Virtual GPU Management Pack for VMware Aria Operations.**

**Step**

In the **Available Integrations** area, locate NVIDIA Virtual GPU Management Pack for VMware Aria Operations and click **GET**.

In the **Installed Integrations** area, locate NVIDIA Virtual GPU Management Pack for VMware Aria Operations and click **UPGRADE**.

After you perform this step, VMware Aria Operations Cloud installs or updates the NVIDIA Virtual GPU Management Pack for VMware Aria Operations without prompting you for any information.

## 2.3. Creating an NVIDIA vGPU Adapter Instance

After installing the NVIDIA Virtual GPU Management Pack for VMware Aria Operations, you must configure it by creating an NVIDIA vGPU adapter instance.



**Note:** If you haven't already done so, you must also create a VMware vCenter adapter instance.

An NVIDIA vGPU adapter instance connects to a VMware vCenter Server instance and retrieves data from vGPU-enabled hosts in the server instance. You must provide the host name of the VMware vCenter Server instance that the adapter instance will connect to and credentials to be used for connecting to the server instance.

1. If you are not already logged in, log in to your **vRealize Operations Manager** instance as an administrator user.
2. Navigate to the **Account Types** page.  
How to navigate to the **Account Types** page depends on your VMware Aria Operations release.
  - **Since VMware Aria Operations 8.6:**
    - a). On the **vRealize Operations Manager Home** page, expand **Data Sources** and select **Integrations**.

- b). On the **Integrations** page that opens, click the **ADD ACCOUNT**.
- **VMware Aria Operations 8.0-8.5 only:**
  - a). On the **vRealize Operations Manager Home** page, follow the **Administration** link.
  - b). In the navigation bar, expand **Solutions**, select **Other Accounts**, and click **ADD ACCOUNT**.
3. On the **Account Types** page that opens, select **NVIDIA vGPU Adapter**.  
The **New Account** page opens.

4. Provide the following information about the adapter instance that you are creating:

#### **Display Name**

Enter the name of the instance as you want it to appear in **vRealize Operations Manager**.

#### **Description**

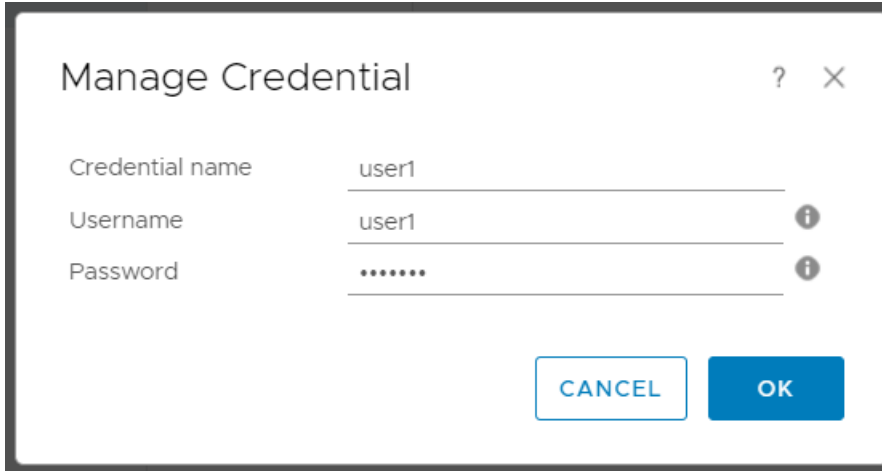
Enter a description that can help distinguish this instance when multiple NVIDIA vGPU adapter instances are configured.

#### **vCenter Server**

Enter the IP address of the VMware vCenter Server.

#### **Credential**

Click the plus sign and in the **Manage Credential** dialog box that opens, add the credentials for the user that will connect to this vCenter Server instance.



The image shows a 'Manage Credential' dialog box with a title bar containing a question mark and a close button. It has three input fields: 'Credential name' with the value 'user1', 'Username' with the value 'user1', and 'Password' with masked characters '.....'. Each input field has an information icon to its right. At the bottom right, there are two buttons: 'CANCEL' and 'OK'.

**Credential name**

Enter the display name of the user.

**Username**

Enter the user login name.

**Password**

Enter the password of the user.

5. Back on the **New Account** page, click **TEST CONNECTION** to test the connection between the new adapter instance and the VMware vCenter Server
6. Click **ADD**.

After installing and configuring NVIDIA Virtual GPU Management Pack for VMware Aria Operations, verify the installation and configuration as explained in [Viewing Data on NVIDIA Dashboards](#).

## 2.4. Assigning the CIM Interaction Privileges for the NVIDIA vGPU Adapter

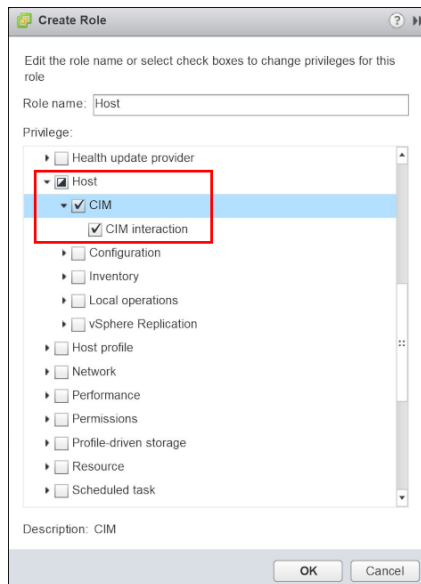
To collect data from hosts in VMware vCenter that are running NVIDIA GPUs and an NVIDIA vGPU Manager version that uses a CIM provider, each user of the NVIDIA vGPU adapter requires the CIM interaction privilege. If this privilege is not assigned, the user cannot use the NVIDIA vGPU adapter to collect data.



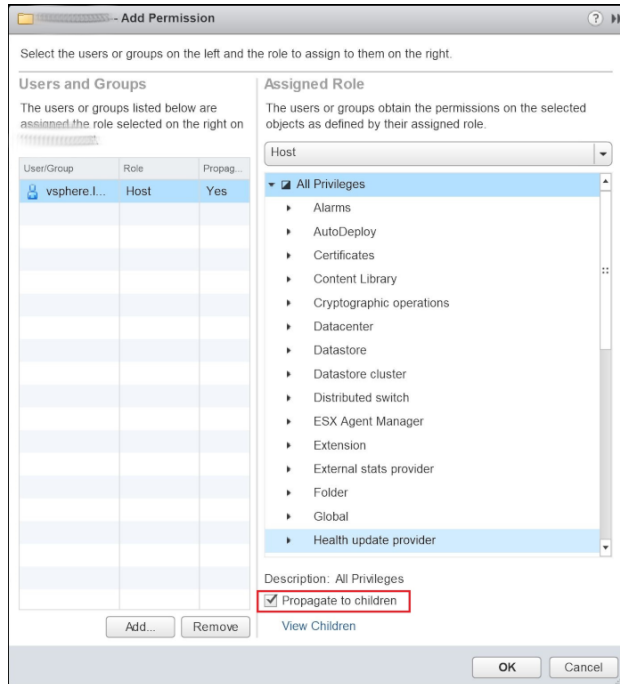
**Note:** Perform this task only if at least one host in VMware vCenter is running an NVIDIA vGPU Manager version that uses a CIM provider. If all hosts in VMware vCenter are running an NVIDIA vGPU Manager version that is based on the VMware Daemon SDK (DSDK), omit this task.

1. Log in to vCenter Server by using the vSphere Web Client.

2. Select **Administration** and, in the **Access Control** area, select **Roles**.
3. From the **Roles Provider** list, select your vCenter Server instance.
4. Click the **Create role action (+)** icon.
5. In the **Create Role** window that opens, define the properties of the role.
  - a). In the **Role name** field, type your choice of name for the role.
  - b). Expand the **Host** privilege and then expand the **CIM** privilege under the **Host** privilege.
  - c). Select the **Host**, **CIM**, and **CIM interaction** privileges.
  - d). Click **OK**.



6. In the navigation tree, select **Home > Hosts and Clusters > your-vCenter-Server-instance > Permissions**.
7. In the **Users and Groups** section of the **Add Permission** window, select the users and groups that will use the NVIDIA vGPU adapter.
  - a). Click the **Add permission (+)** icon.  
The **Select Users/Groups** window opens.
  - b). For each user or group, select the user or group and click **Add**.
  - c). After adding all the users or groups, click **OK** in the **Select Users/Groups** window.
8. In the **Assigned Role** section of the **Add Permission** window, select the role that you created from the list of roles and select the **Propagate to children** check box.



9. Click **OK**.

See also the following topics in the VMware vSphere documentation:

- ▶ [Using Roles to Assign Privileges](#)
- ▶ [Log in to vCenter Server by Using the vSphere Web Client](#)
- ▶ [Create a Custom Role](#)
- ▶ [Host CIM Privileges](#)
- ▶ [vSphere Permissions and User Management Tasks](#)

## 2.5. Adding a Class to the VMware Aria Operations Logs

The NVIDIA vGPU Adapter adapter gathers data only for the classes that are added to the VMware Aria Operations logs. You must set the logging level for a class when you add the class to the VMware Aria Operations logs.

You must add the following classes to the VMware Aria Operations logs:

- ▶ The classes that are required for debugging



**Note:** In this release of NVIDIA Virtual GPU Management Pack for VMware Aria Operations, **no** required classes for debugging are added to the logs by default. In

some earlier releases, required classes for debugging were added to the logs by default with a default logging level.

- ▶ Any other class for which you want to gather data

The following classes are required for debugging:

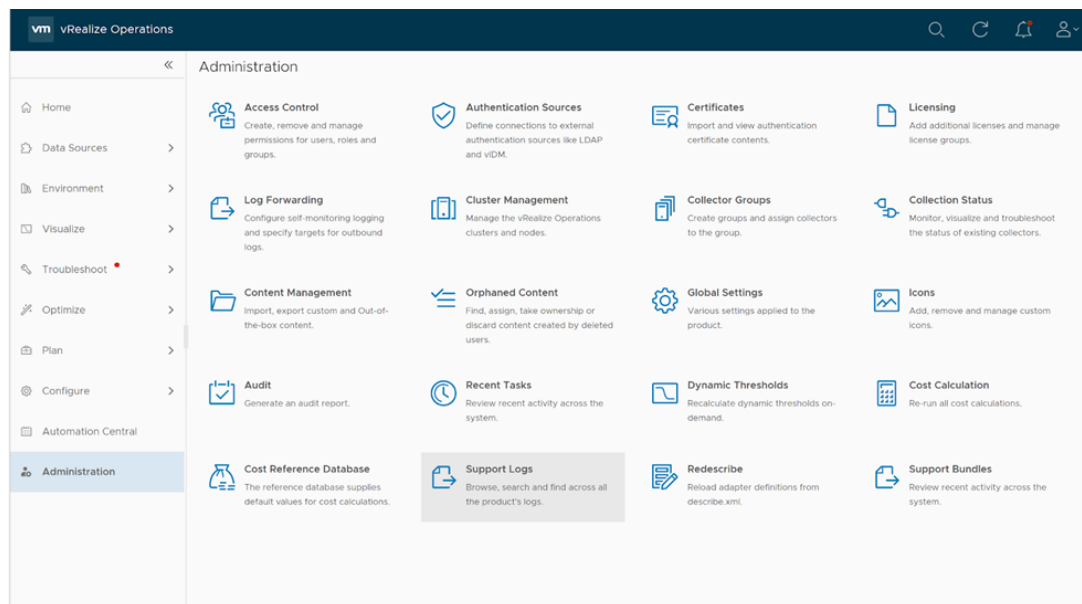
- ▶ `com.nvidia.nvvgpu.adapter.NvVGPUAdapter`
- ▶ `com.nvidia.nvvgpu.adapter.client.VropsInterface`
- ▶ `com.nvidia.nvvgpu.adapter.client.VsphereInterface`
- ▶ `com.nvidia.nvvgpu.adapter.client.DcgmClient`
- ▶ `com.nvidia.nvvgpu.adapter.client.CimClient`
- ▶ `com.nvidia.nvvgpu.adapter.client.Dcgm2xClient`
- ▶ `com.nvidia.nvvgpu.adapter.client.DsdkClient`
- ▶ `com.nvidia.nvvgpu.adapter.client.SrestClient`
- ▶ `com.nvidia.nvvgpu.adapter.util.JsonResponseUtil`

1. If you are not already logged in, log in to your **vRealize Operations Manager** instance as an administrator user.
2. Open the list of VMware Aria Operations log folders.

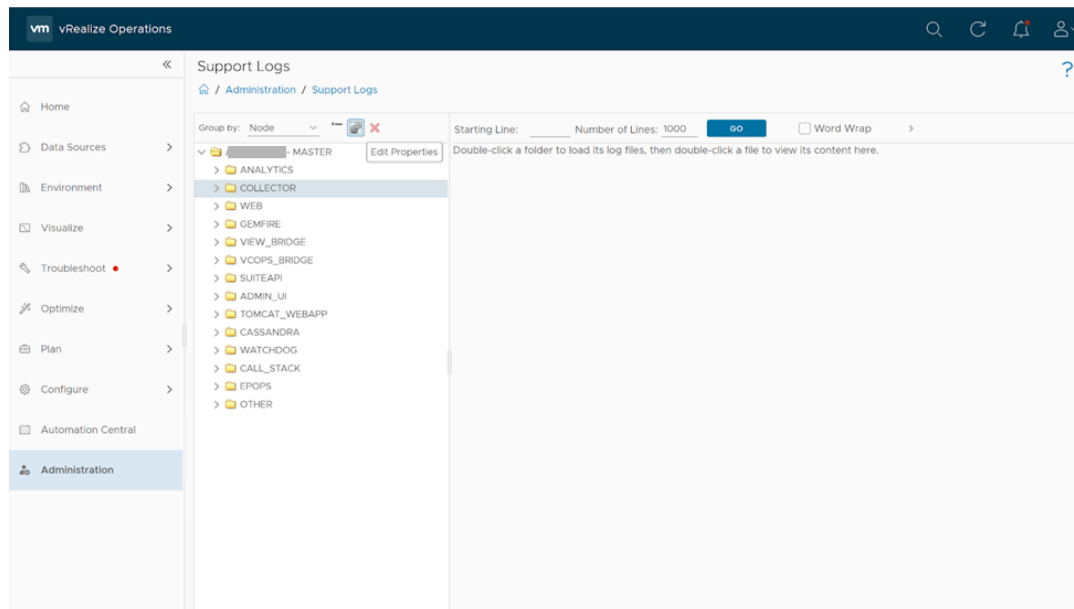
How to open the list of VMware Aria Operations log folders depends on your VMware Aria Operations release.

- ▶ **Since VMware Aria Operations 8.6:**

- a). On the **vRealize Operations Manager Home** page, click **Administration** and in the **Administration** page that opens, select **Support Logs**.

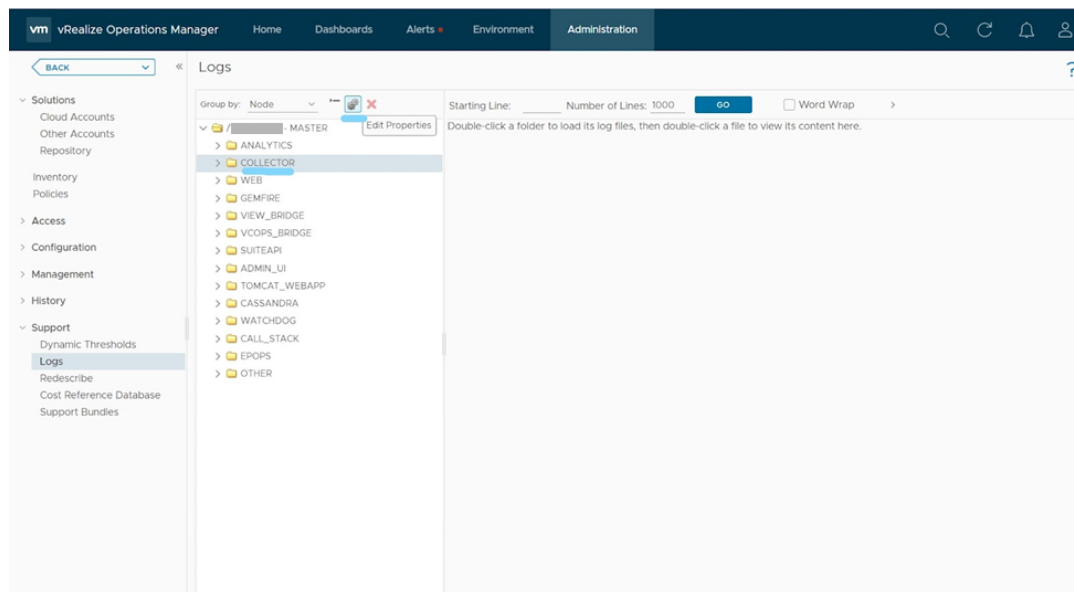


- b). On the **Support Logs** page that opens, expand the list of subfolders under the **vRealize Operations Manager** node.



► **VMware Aria Operations 8.0-8.5 only:**

- a). On the **vRealize Operations Manager Home** page, click **Administration**.
- b). In the left navigation bar of the **Administration** page that opens, expand **Support** and select **Logs**.
- c). On the **Logs** page that opens, expand the list of subfolders under the **vRealize Operations Manager** node.



3. In the expanded list of subfolders, select **COLLECTOR** and click **Edit Properties**.
4. On the **Edit Logger Configuration** page that opens, click the plus sign that represents the **Add Log Class** button.
5. In the **Add Log Class** wizard that starts, specify the class that you want to add and set the logging level.



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# Chapter 3. Managing Metrics and Analytics for NVIDIA vGPU Software in VMware Aria Operations

Managing metrics and analytics for NVIDIA vGPU software in VMware Aria Operations involves viewing data on NVIDIA dashboards and changing the settings of the NVIDIA vGPU adapter and NVIDIA vGPU alert definitions.

## 3.1. Viewing Data on NVIDIA Dashboards

After installing and configuring NVIDIA Virtual GPU Management Pack for VMware Aria Operations, you can view the data on NVIDIA dashboards to verify the installation and configuration. If you have just completed the installation and configuration, allow the adapter to work for ten to fifteen minutes to collect data to display on the dashboards.

1. On the **vRealize Operations Manager Home** page, click **Dashboards** in the menu bar.
2. In the **All Dashboards** drop-down list, select the **NVIDIA Dashboards** group.

This group contains the following dashboards:

- ▶ **NVIDIA Environment Overview**
- ▶ **NVIDIA Host Summary**
- ▶ **NVIDIA GPU Summary**
- ▶ **NVIDIA vGPU Summary**
- ▶ **NVIDIA Application Summary**

## 3.2. Changing the NVIDIA vGPU Adapter Collection Interval

If you need to change how frequently the NVIDIA vGPU adapter collects metrics, change the collection interval. The default collection interval is five minutes.

1. If you are not already logged in, log in to your **vRealize Operations Manager** instance as an administrator user.
2. On the **vRealize Operations Manager Home** page, follow the **Administration** link.
3. In the left pane, click **Configuration**.
4. Click **Inventory Explorer** and expand **Adapter Instances** in the center pane.
5. Expand **NVIDIA vGPU Adapter Instance** and select the adapter name.
6. In the right pane, on the **List** tab, select the adapter name and click **Edit Object**.
7. On **Advanced Settings**, enter the new collection interval in the **Collection Interval (Minutes)** field.



**Note:** The minimum value that you can set is 1 minute.

8. Click **OK**.

## 3.3. Changing the Threshold of a Symptom in an Alert Definition

An alert definition is a combination of symptoms that identify a problem area and generate alerts for that area. Each symptom in an alert is associated with a metric. For each symptom, a threshold value is defined for its associated metric. If the threshold value is reached, an alert is generated.

For detailed information about the alerts defined for NVIDIA vGPU metrics, including the default threshold values of symptoms in these alerts, see [NVIDIA vGPU Alert Definitions](#).

1. In the menu bar of the **vRealize Operations Manager Home** page, click **Alerts**.
2. In the left pane, click **Alert Settings**.
3. Click **Symptom Definitions**.
4. Click **All Filters**, then click **Object Type**, and type **GPU** or **vGPU**.  
The symptom definitions for the object type that you selected are listed.
5. Select the symptom definition that you want to change and click the **Edit** icon.
6. Change the threshold to the new value that you want and click **Save**.

GPU : Utilization|Memory Utilization (%)

Static Threshold

GPU Memory Utilization is moderate

is

Warning

when metric

is greater than or equal

75

▶ Advanced

---

# Appendix A. NVIDIA vGPU Alert Definitions

The management pack provides alert definitions for the NVIDIA vGPU metrics and analytics that it integrates with VMware Aria Operations. Each alert definition is a combination of symptoms that identify a problem area and generate alerts for that area.

Alerts defined for GPU utilization can be generated by any of the GPU engines, namely:

- ▶ 3D/Compute
- ▶ Memory controller
- ▶ Video encoder
- ▶ Video decoder

## A.1. GPU Utilization Is High

This alert is generated when the utilization of any of the GPU engines is high.

| Symptom                                       | Associated Metric                       | Criticality | Threshold |
|-----------------------------------------------|-----------------------------------------|-------------|-----------|
| GPU 3D/Compute Utilization is critically high | GPU: Utilization 3D/Compute Utilization | Immediate   | 90        |
| GPU 3D/Compute Utilization is moderately high | GPU: Utilization 3D/Compute Utilization | Warning     | 75        |
| GPU Memory Utilization is critically high     | GPU: Utilization Memory Utilization     | Immediate   | 90        |
| GPU Memory Utilization is moderately high     | GPU: Utilization Memory Utilization     | Warning     | 75        |
| GPU Encoder Utilization is critically high    | GPU: Utilization Encoder Utilization    | Immediate   | 90        |
| GPU Encoder Utilization is moderately high    | GPU: Utilization Encoder Utilization    | Warning     | 75        |
| GPU Decoder Utilization is critically high    | GPU: Utilization Decoder Utilization    | Immediate   | 90        |
| GPU Decoder Utilization is moderately high    | GPU: Utilization Decoder Utilization    | Warning     | 75        |

## A.2. vGPU Utilization Is High

This alert is generated when the utilization of any of the GPU engines is high on any virtual GPU.

| Symptom Name                                   | Associated Metric                        | Criticality | Threshold |
|------------------------------------------------|------------------------------------------|-------------|-----------|
| vGPU 3D/Compute Utilization is critically high | vGPU: Utilization 3D/Compute Utilization | Immediate   | 90        |
| vGPU 3D/Compute Utilization is moderately high | vGPU: Utilization 3D/Compute Utilization | Warning     | 75        |
| vGPU Memory Utilization is critically high     | vGPU: Utilization Memory Utilization     | Immediate   | 90        |
| vGPU Memory Utilization is moderately high     | vGPU: Utilization Memory Utilization     | Warning     | 75        |
| vGPU Encoder Utilization is critically high    | vGPU: Utilization Encoder Utilization    | Immediate   | 90        |
| vGPU Encoder Utilization is moderately high    | vGPU: Utilization Encoder Utilization    | Warning     | 75        |
| vGPU Decoder Utilization is critically high    | vGPU: Utilization Decoder Utilization    | Immediate   | 90        |
| vGPU Decoder Utilization is moderately high    | vGPU: Utilization Decoder Utilization    | Warning     | 75        |

## A.3. vGPU Utilization Is High for Process

This alert is generated when the utilization of any of the GPU engines is high for any process on any virtual GPU.

| Symptom Name                                               | Associated Metric               | Criticality | Threshold |
|------------------------------------------------------------|---------------------------------|-------------|-----------|
| vGPU 3D/Compute Utilization is critically high for Process | Process: 3D/Compute Utilization | Immediate   | 90        |
| vGPU 3D/Compute Utilization is moderately high for Process | Process: 3D/Compute Utilization | Warning     | 75        |
| vGPU Memory Utilization is critically high for Process     | Process: Memory Utilization     | Immediate   | 90        |
| vGPU Memory Utilization is moderately high for Process     | Process: Memory Utilization     | Warning     | 75        |
| vGPU Encoder Utilization is critically high for Process    | Process: Encoder Utilization    | Immediate   | 90        |
| vGPU Encoder Utilization is moderately high for Process    | Process: Encoder Utilization    | Warning     | 75        |
| vGPU Decoder Utilization is critically high for Process    | Process: Decoder Utilization    | Immediate   | 90        |

| Symptom Name                                            | Associated Metric            | Criticality | Threshold |
|---------------------------------------------------------|------------------------------|-------------|-----------|
| vGPU Decoder Utilization is moderately high for Process | Process: Decoder Utilization | Warning     | 75        |

## A.4. GPU Temperature Is High

This alert is generated when the GPU temperature is high enough to force slowdown or shutdown.

| Symptom                             | Associated Metric                    | Criticality | Threshold                    |
|-------------------------------------|--------------------------------------|-------------|------------------------------|
| GPU Temperature is forcing slowdown | GPU: Temperature Current Temperature | Critical    | Slowdown Temperature         |
| GPU Temperature is forcing shutdown | GPU: Temperature Current Temperature | Immediate   | Shutdown Temperature minus 5 |

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